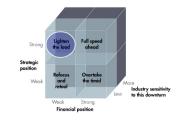


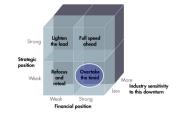
Most critical levers	Industry sensitivity		Less			More				
Secondary priorities Combine with winners	Strategic position	Strong	Strong	Weak	Weak	Strong	Strong	Weak	Weak	
Combine will williers	Financial position	Strong	Weak	Strong	Weak	Strong	Weak	Strong	Weak	
		Full speed ahead	Lighten the load	Overtake the timid	Refocus & retool	Extend the lead	Refill the tank	Pass with caution	Mayday	
Clarify strategies and shift resource	es to core activities									
Business strategy—choose whe	ere and how to win									
2 Customer strategy—protect and grow customer loyalty										
3 Organization strategy—strengthen the organization										
Aggressively manage costs and ca	sh flow									
4 Manage complexity to drive p	erformance improvement									
5 Streamline G&A										
6 Tightly manage cash flows and	l liquidity									
Increase revenues and margins										
7 Turbocharge sales										
8 Price for today and tomorrow										
Prepare for bold moves										
Pursue game-changing acquisi	tions and partnerships									

Source: Bain analysis

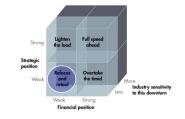
BAIN & COMPANY



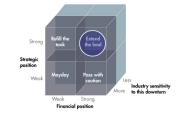
Most critical levers	Industry sensitivity		Le	ess			Me	ore	
Secondary prioritiesCombine with winners	Strategic position	Strong	Strong	Weak	Weak	Strong	Strong	Weak	Weak
Combine will williers	Financial position	Strong	Weak	Strong	Weak	Strong	Weak	Strong	Weak
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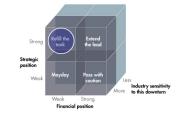
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Secondary prioritiesCombine with winners	Strategic position	Strong	Strong	Weak	Weak	Strong	Strong	Weak	Weak	
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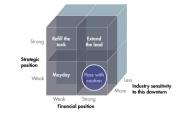


Most critical levers	Industry sensitivity		Le	ess		More				
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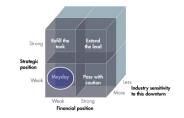
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